

RESULTS OF THE SELECTION PROCEDURE No. AV22/2022

Details of the Resolution

Resolution of the Responsible for the Procedure of 31 May 2022 "Assignment proposal" - Ref. Call AV22/2022.

Comparative procedure

Selection procedure for the recruitment of an external expert to contribute to the improvement of electronic services for citizens and enterprises in North Macedonia" (Ref. Call N. 2/2022 – ID AV22_002). This procedure is aimed at recruiting one external professional expert within the framework of the "EuropeAid/140244/DH/SER/MK - Enhancing E-government in North Macedonia" project, for the following position: **International Senior Business Analyst (hereinafter ISBA)**.

Selected Expert

- **Zvedan Vuckanic**

Task description

The above indicated professional will contribute to producing some deliverables under Component 3 of the Project "Further improvement in the provision of electronic services for citizens and businesses".

More specifically, the expert will have the role of a Business Consultant. He will be responsible for coordinating activities and producing deliverables as part of developing internal procedures and regulations that will define responsibilities, policies and rules related to the supply of electronic services within the beneficiary institutions.

Under the responsibility of the Team Leader of the project the **ISBA** shall carry out the following activities:

- Organize and coordinate above defined activities in close coordination with Team Lead and in synergy with CSI-Piemonte;
- Define the plan and the project milestones for the above defined activities in agreement with the Team Lead;
- Perform consulting activities with the beneficiaries on the project in order to ensure the deliverables (developed manuals and guidelines for autonomous business process reengineering) within the scope to be produced and delivered on time;
- Participate in the meetings and other project activities with the other experts/component leaders, when necessary, in order to ensure that objectives are met and all milestones are respected;
- Ensure involvement and communication with the project Component 3 stakeholders for the above defined activities;

- Produce the expected deliverables and review them with the Team Lead, Project team and beneficiaries until completely finalized ;
- Analyse project risks related to the scope of his/her work and manage them in close cooperation with Team Lead and the Project Team.

Remuneration for the assignment

The maximum total estimated remuneration for this assignment is € 20.000,00 (including tax and social security charges, and compulsory safety costs equal to 0,00€).

Place of the assignment

In consideration of the nature of the activities and the location of the involved subjects with whom relationships will be maintained, it is agreed that the main place of the activity will be in North Macedonia, mainly in Skopje.

Duration

The assignment will start from the date of signature of the contract until 31 October 2022.

Giovanni Rubino
Funzione Personale, Organizzazione e Comunicazione
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